

IDEAS Private Sector study / West Bengal August 2015
KEY INFORMANT INTERVIEW GUIDE FOR GENERAL STAKEHOLDERS-V2

INSTRUCTIONS TO THE INTERVIEWER:

1. The respondent stakeholder could be from the public or private sector, with a broad knowledge of the private health sector's presence, role in MNCH and situation of data sharing
2. Explain all the study related information contained in the information sheet
3. Obtain signature on the consent sheet
4. Facility detail section can be completed before the interview even with the help of a secondary respondent.

Facility Information

S.No.	Questions	Response
	SECTION 1. Contact Information	
100	State	Name:
101	District	Name:
102	Taluka/Tehsil/Block name	Name:
103	Date of Interview (dd/mth/yr)	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
104	Name of Investigator	
	SECTION 2. Personal information	
200	Name and position/designation/work role	
201	Respondent ID No.	
203	Tel No. of respondent	
	IN-DEPTH QUESTIONS ON THE PRIVATE SECTOR	
400	<p>What is your engagement with the private sector?</p> <p>Probes: If with the government, ask about responsibilities with respect to the private sector – could be with the CE Act, or with the PPPs. Determine role and responsibility (data receiving, monitoring etc)</p> <p>If a private sector representative, find out about their affiliation, roles and responsibilities, and broad knowledge about the private health sector</p>	
401	<p>What can you tell us about the magnitude and presence of the private sector in this district (especially vis a vis the public sector)</p> <p>Probe for: numbers, distribution (rural/urban, formal/informal), types of general and specialist health services, range of MNCH services offered at different levels – tertiary,</p>	

S.No.	Questions	Response
	secondary and primary	
402	Is it possible to estimate, using available data sources, the percentage of institutional deliveries in private health facilities? Probe for what data sources are available and how can we get them? Can they be triangulated?	
403	What are the strengths of private health facilities in the delivery of MNCH services in this district? Probe for reasons: - general environment and physical infrastructure, - equipment and staff, -management of complications, -costs, access etc. - all these in comparison with the public health sector (probe for costs, quality, access, specialist services etc)	
404	What are the weaknesses? Probe for the same points as above	
405	What are the big needs and problems in MNCH in the district and the state? What role can the private sector play in this and how? Probes: -Awareness of maternal and infant mortality and other public health aspects of MNCH (child nutrition, immunization, management of diarrhea and pneumonia) -Any examples of engagement with public health services or goals -Motivation to do so or lack of it	
PUBLIC PRIVATE LINKAGES		
500	Are you aware of any linkages or partnerships between the public and private sectors? Does the state have a policy for PPPs? Examples and Descriptions? How are these functioning? Probes: Ayushmati and CDC schemes and any others Numbers, quality, usefulness of PPPs. Ask about any health campaigns also – polio, Maternal death review, Child death review etc.	
501	What are the Potential areas for public private linkages including data sharing?	
502	Are there any platforms for planning and decision making at the block or district level that involve the private sector? Is there any private sector participation in the district level Sub-Committees?	

S.No.	Questions	Response
	Probes: If yes, ask about what types of platforms and their role in decision making, monitoring, or training or service delivery	
503	Are there any informal interactions between the private and public sectors? Please tell us about these. Probe for where, what, how, why etc.	
IN-DEPTH QUESTIONS ON DATA SHARING		
600	Does the private sector share any MNCH data with the public sector? Can you tell us more about this? Probe: what data is shared, what is the process of sharing? How is it used?	
601	What is your view of the current situation of data sharing by the private sector? Is it sufficient or can it be improved?	
602	What in your view are some of the most critical data (indicators) on which private service providers should provide data to the government? What would you be willing to share?	
BARRIERS AND ENABLERS TO HEALTH DATA SHARING		
700	Are there barriers and enablers to private providers sharing health data with government? What are these? Which of these are the <u>main</u> barriers/enablers/ the most critical ones? Probe questions: Regulatory environment – existence and strength of mandatory enforcement, ask for concrete examples] Rules and ways of working – do government rules and ways of working make it difficult to make changes? Ask for concrete examples] Data collection and management formats and procedures Do data collection and management formats and systems affect private sector data sharing? Do government data/HMIS formats and procedures enable or prevent private sector Health providers sharing health data? How? [probe – complexity of government data formats/ procedures and ask for concrete examples of formats – see a few samples if possible] Do these issues stem from state-level barriers, district or lower level (through to individual level)	

S.No.	Questions	Response
	<p>Motivation and incentives</p> <p>Do public and private sector providers' motivations and incentives prevent or enable data sharing?</p> <p>Probes:</p> <p>Are private sector health providers motivated/incentivised to share health data with government/or not? How or how not? [probe - financial interests/taxes, incentives to share data, effort/staff/resources required]</p> <p>Are government officials motivated/incentivised to collect and use private sector health data? How?</p> <p>Attitudes</p> <p>Do private sector providers' attitudes enable or prevent them from sharing health data? How? [probe - Trust/ relationships between sectors; willingness/resistance to change; understanding the value of data sharing]</p> <p>Do government officials' attitudes enable or prevent private sector health providers sharing health data? How? [probe - Trust/ relationships between sectors; willingness/resistance to change; fears; understanding the value of data sharing]</p> <p>Also probe for whether any of the motivational and attitudinal issues are more specific to different levels – state, or district level.</p>	
	SUGGESTIONS AND RECOMMENDATIONS	
700	<p>What steps you think government/private sector providers should take or can take to encourage private health service providers to submit data to the government?</p> <p>Probe for individual providers at different levels and also for associations</p>	